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	APPLICANT(s) Marian TRINKEL et al.	
	FILING DATE Herewith	GROUP 2664 Not yet assigned

U. S. PATENT DOCUMENTS

EXAMINER INITIAL	PATENT NUMBER	PATENT DATE	NAME

FOREIGN PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	COUNTRY	TRANSLATION	
				YES	NO
J.A.F.	WO 98/49809	Nov. 5, 1998	PCT	X*	
J.A.F.	EP 0 843 454	May 20, 1998	Europe	X*	
J.A.F.	DE 195 48 456	July 4, 1996	Fed. Rep. of Germany	X**	
J.A.F.	DE 195 42 122	May 30, 1996	Fed. Rep. of Germany	X**	
J.A.F.	DE 44 06 354	September 8, 1994	Fed. Rep. of Germany	X**	
J.A.F.	DE 195 43 870	May 30, 1996	Fed. Rep. of Germany	X**	
J.A.F.	DE 195 08 076	September 12, 1996	Fed. Rep. of Germany	X**	

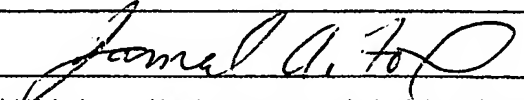
*Copy of reference is not enclosed because reference is cited and described in International Search Report (copy of reference provided by International Searching Authority).

**Cited on German Patent Office Search Report (copy of reference, English language abstract and search report enclosed).

OTHER DOCUMENTS

EXAMINER INITIAL	AUTHOR, TITLE, DATE, PERTINENT PAGES, ETC.
J.A.F.	*Tsuboi M. et al., "Development of Computer Telephony Integration System Cstage", OKI Techn. Review, JP, OKI Electric Industry, Tokyo, vol. 63, no. 159, 1 July 1997; pp. 1-4.
J.A.F.	Kaufman H., "Call Centers in Cyberspace", Communications News, XX,XX, vol. 34, no. 7, 1 July 1997, pp. 20-21.
J.A.F.	Catchpole A., "Voice-Data Convergence and the Corporate Voice-Over-IP Trial", British Telecommunications Engineering, GB, British Telecommunications Engineering, London, vol. 17, no. 4, January 1999, pp. 218-224.
J.A.F.	*JP Patent Abstracts of Japan, JP 10228431, August 25, 1998.

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EXAMINER 	DATE CONSIDERED 1/3/2006
EXAMINER: Initial citation considered, whether or not citation is in conformance with M.P.E.P. 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	